



INTERNATIONAL STUDENT GUARDIANSHIP CANADA

Supporting International Students In Canada



ISGC Student Isolation Program

INTERNATIONAL STUDENT GUARDIANSHIP CANADA (ISGC) is offering a [Student Isolation Program](#) to help students isolate safely and arrive at school for the beginning of the school year, or if unable to arrive in Canada on time, to isolate at a later date.

This Program is recommended for minor-aged students:

- Whose parents cannot accompany them to Canada and isolate with them OR;
- Who do not have a relative or close family friend living in Canada with whom they can isolate OR;
- Whose school or host family* do not have an isolation program;

* NOTE: Students are NOT allowed to isolate with an ISGC Host Family

The Program includes:

- 14 days in a private single room with private bathroom
- 3 meals per day and snacks delivered to rooms
- Transportation from the airport to the isolation accommodation
- Care Package – masks, healthy snacks, contact card
- Student Insurance & Personal Protective Equipment
- 24-hour Emergency Contact for issues such as:
 - Missed, delayed or cancelled flights
 - Students stuck in immigration
 - Students looking for their driver
- 24-hour supervision by ISGC staff for issues such as:
 - Communication with boarding schools or host families
 - Questions or concerns
- Daily online-activities and announcements
- Detailed isolation program outline to be provided to Canadian immigration



ISGC Student Isolation Program

ISGC Student Isolation Program - Peak Arrival Period

Students arriving between August 23-29 for 14 days of isolation.

ISGC Guardianship Students **\$5,500.00**
 Non-ISGC Students (if space is available) \$6,500.00
 Non-Isolation Extra Days (per day) available by request \$300.00 per day
Total Peak Period runs from August 23 - Sept. 12

ISGC Student Isolation Program - Off-Peak Arrival Period

Students arriving at any other time for 14 days of isolation. Subject to Availability.

ISGC Guardianship Students **\$6,500.00**
 Non-ISGC Students (if space is available) \$7,500.00
 Off-Peak Non-Isolation Extra Days \$350.00 per day

Notes: Transfers from isolation program to school or host family have additional fees and are available upon request.

Taxes where applicable.

To register for the program, please visit: isguardianshipcanada.com/isolation

Please contact us if have questions: info@isguardianshipcanada.com

ADDITIONAL SERVICES AVAILABLE*:

Transportation arrangement to school/host family after self-isolation

This private car service is recommended for all students and includes the following:

- Meet and Greet
- 24-hour Emergency Contact
- Students stuck in immigration
- Students looking for their driver
- Question or concerns
- Private sedan or SUV vehicles
- Uniformed & masked driver
- Luggage assistance
- Instructions and confirmation via email
- General assistance

** Available upon request. Additional fees apply.*

Understanding the Costs Associated with the ISGC Isolation Program:

	Approx. Price Breakdown (%)
Accommodation	35%
Meals & Snacks	21%
Overnight Security	20%
ISGC 24-Hour Supervision	20%
Transportation (Toronto Airport to Hotel Isolation)	2%
Student Insurance & Personal Protective Equipment	2%



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ISGC Student Isolation Program (SIP) Cancellation and Refund Policy

SIP Program:

A full refund less \$250.00 CAD and any administrative fees will be provided for any cancellation and refund request in writing submitted a minimum 16 days prior to the arrival date. The money will be refunded to the original payment method.

No refunds will be provided for any requests submitted 0-15 days prior to the arrival date.

Changes in Arrival to Program

If a student is not able to arrive as scheduled after they are registered for their Student Isolation Program, parents will be responsible for costs associated with the change to their schedule. This includes additional isolation days at non-peak rates and changes to transportation.

ISGC will work to accommodate changes but these must be discussed with ISGC and confirmed in advance of arrival in Canada..

Transfer Service:

Transfer requests must be received by ISGC 72 hours prior to the student's flight arrival time and must be confirmed by ISGC.

Transfer cancellation requests need to be made in writing 48 hours prior to the transfer or full fees are due to ISGC.

No Shows:

For students who fail to arrive at the airport for a transfer service, or fail to arrive at the hotel for the self-isolation program, no refund will be provided.

Personal Payment at Hotel:

If students purchase food, snacks, or other items through hotel room service, students are expected to pay using personal bank cards or credit cards (cash is currently acceptable in the hotel, but not preferred for safety reasons).

Services may not be billed to the room account. Any services billed to the room account will be subject to a \$25 fee for each transaction.